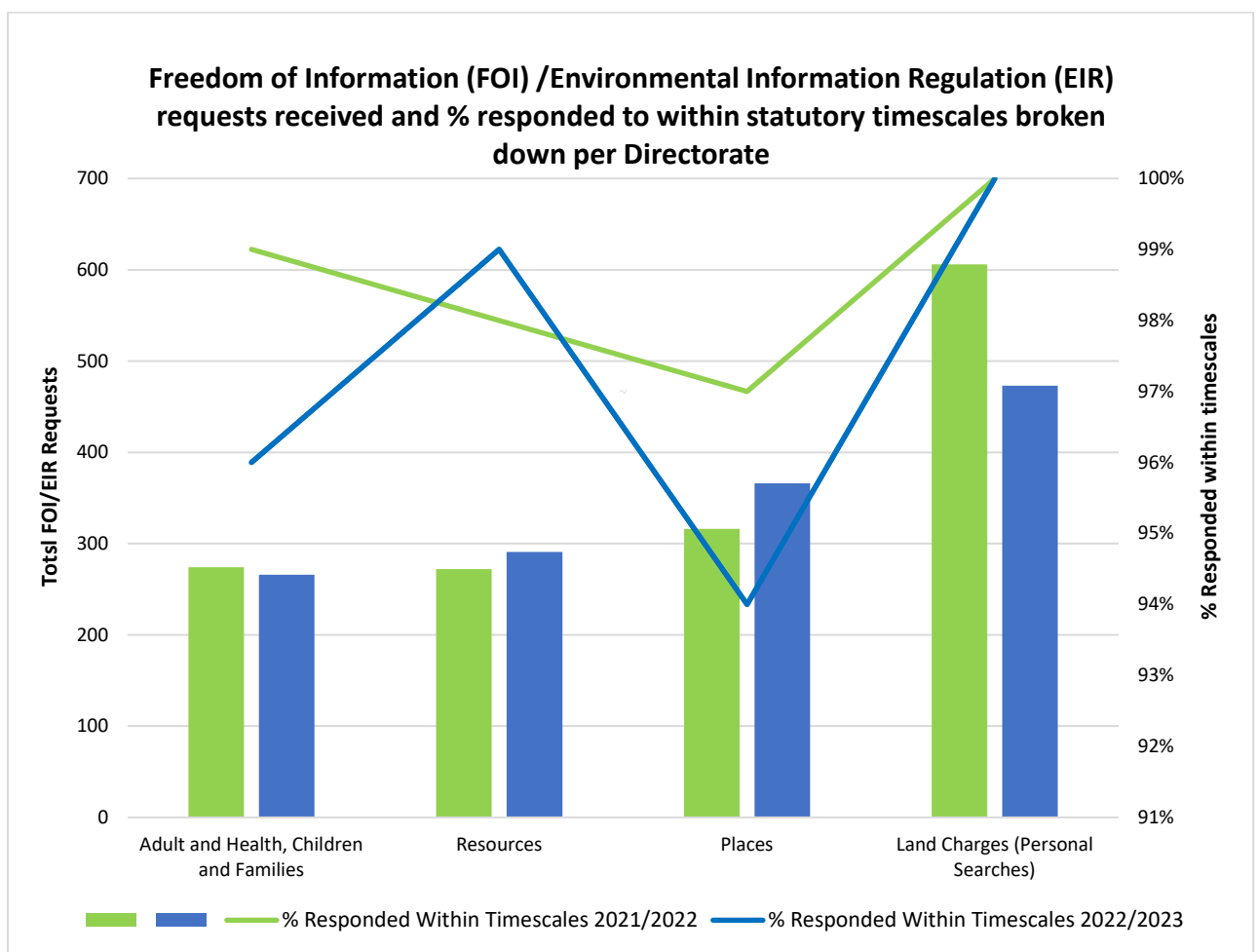


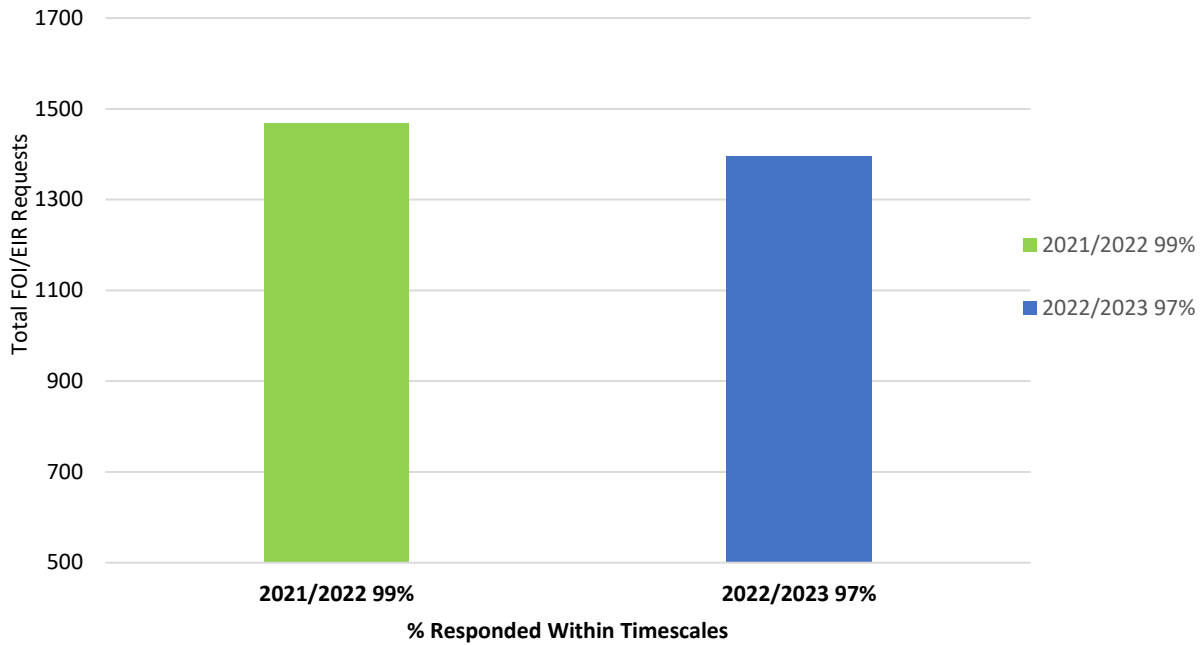
Information Governance Annual Report 2022-23 Statistics

Freedom of Information / Environmental Information Regulations Requests

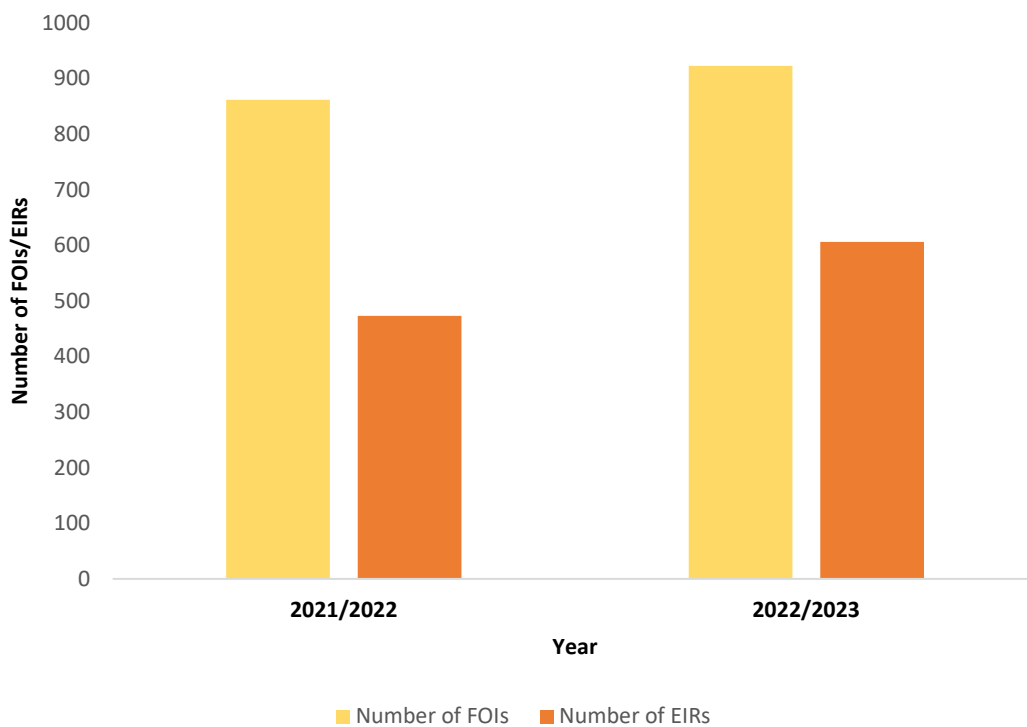
1.1



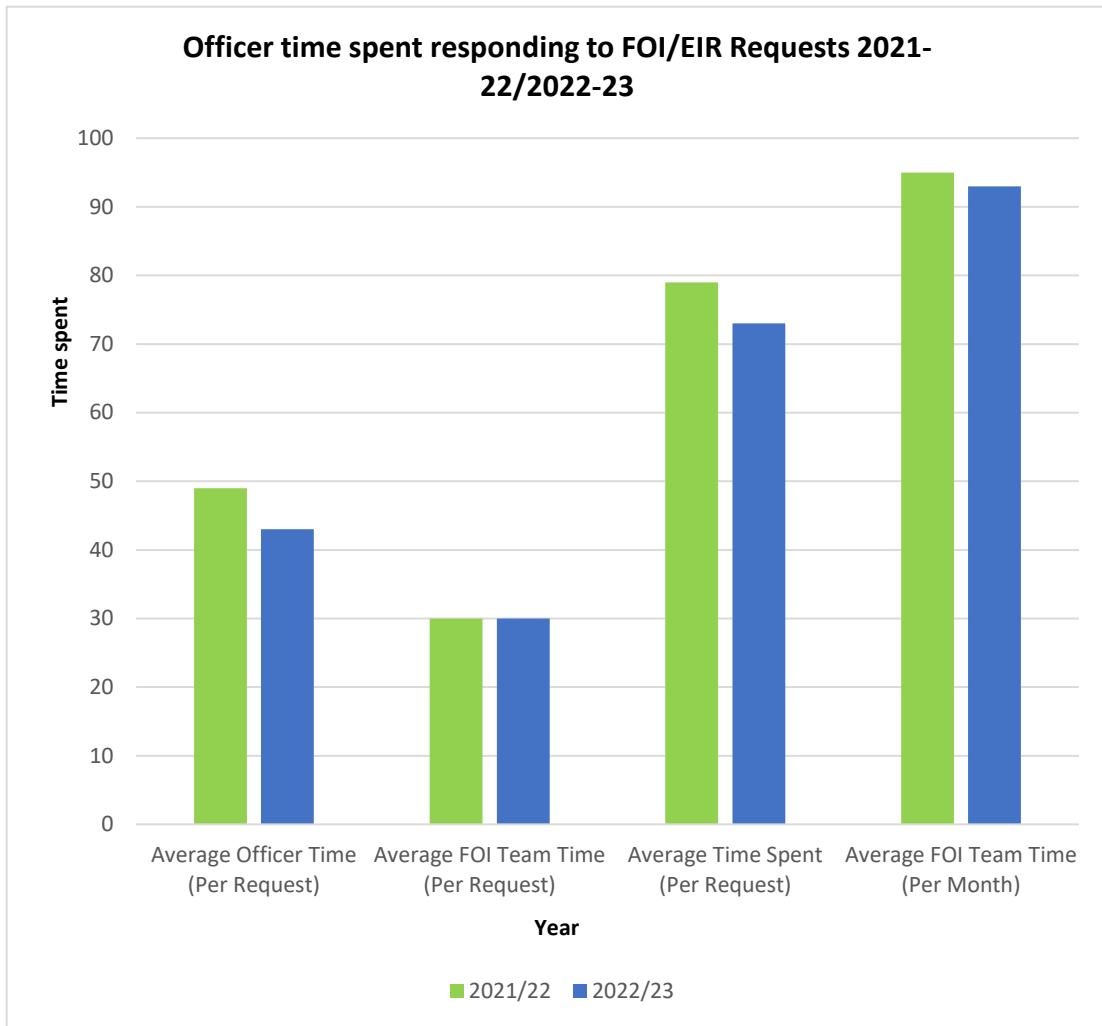
Total Freedom of Information/Environmental Information Regulations requests received and % responded to within statutory timescales



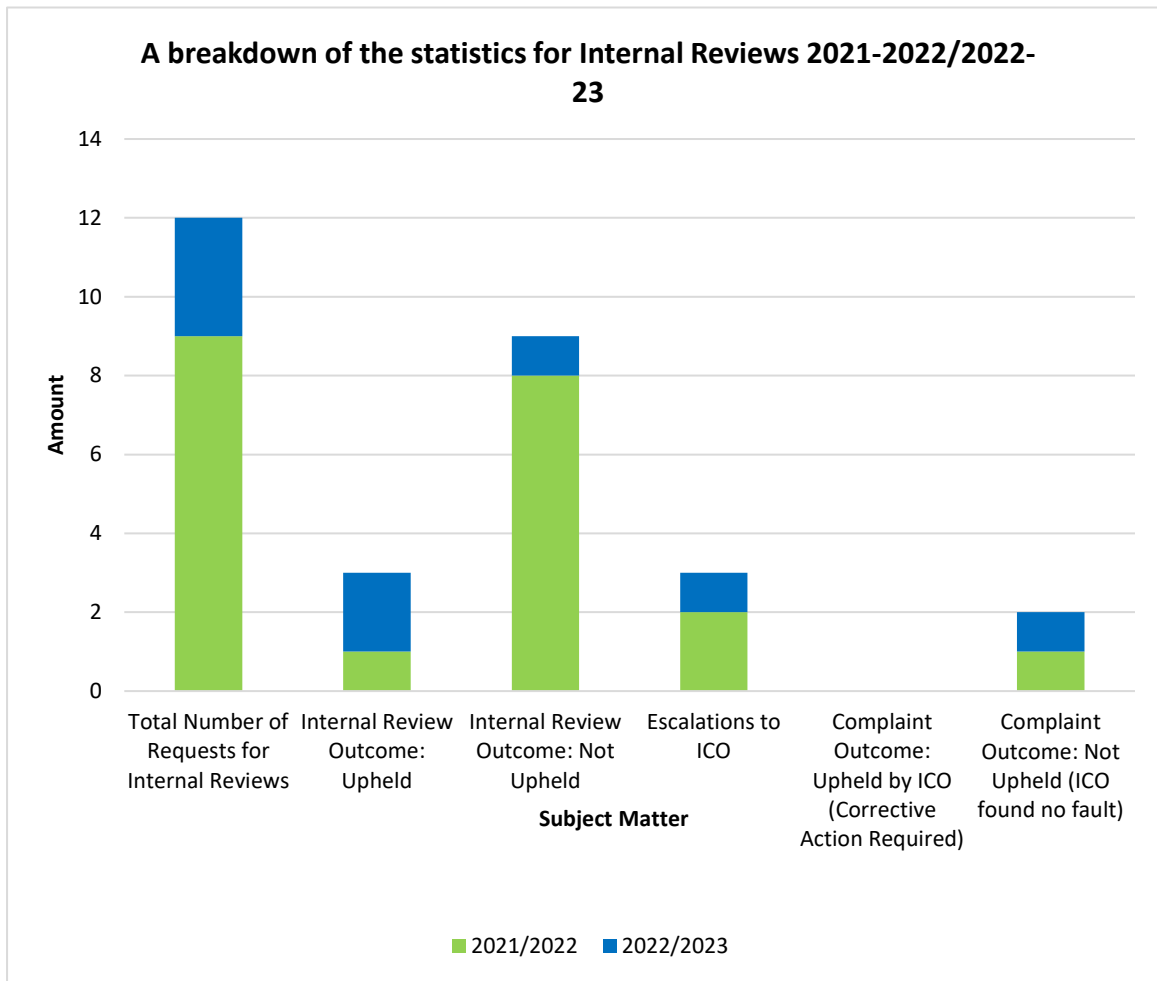
Number of FOIs and EIRs Comparison 2021-22/2022-23



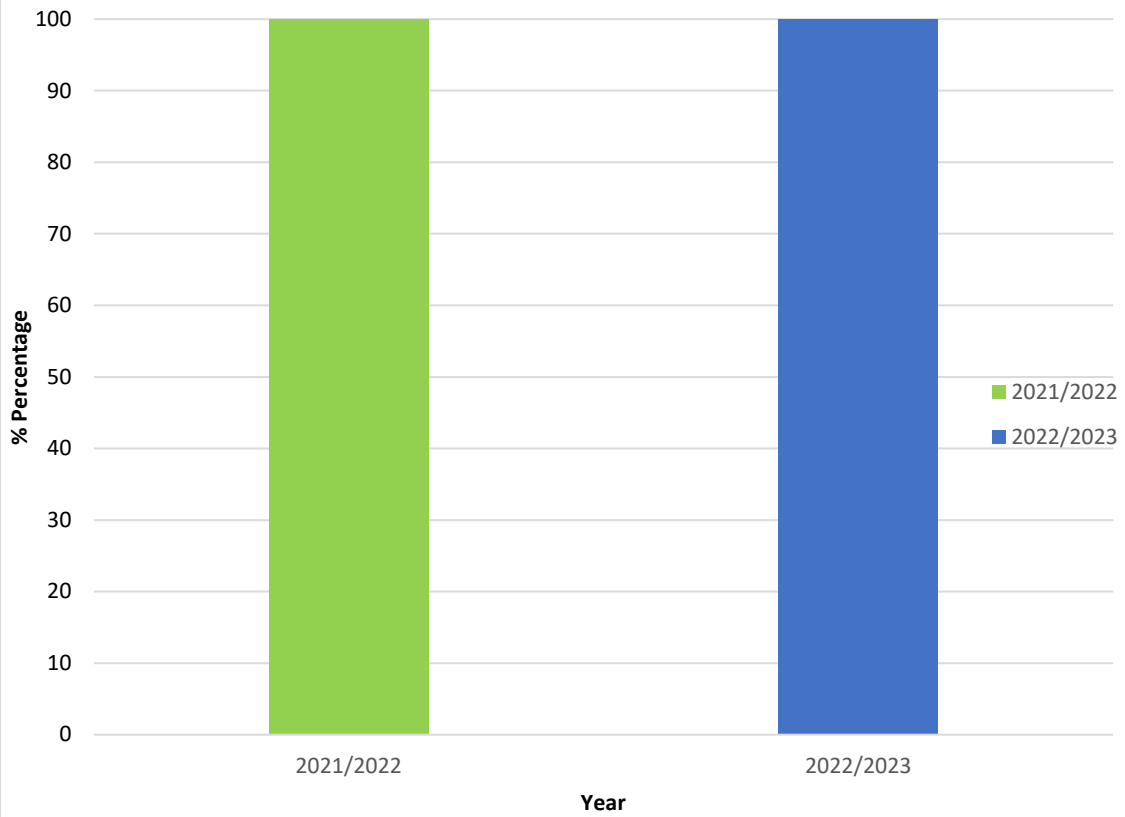
1.2



1.3 Internal Reviews

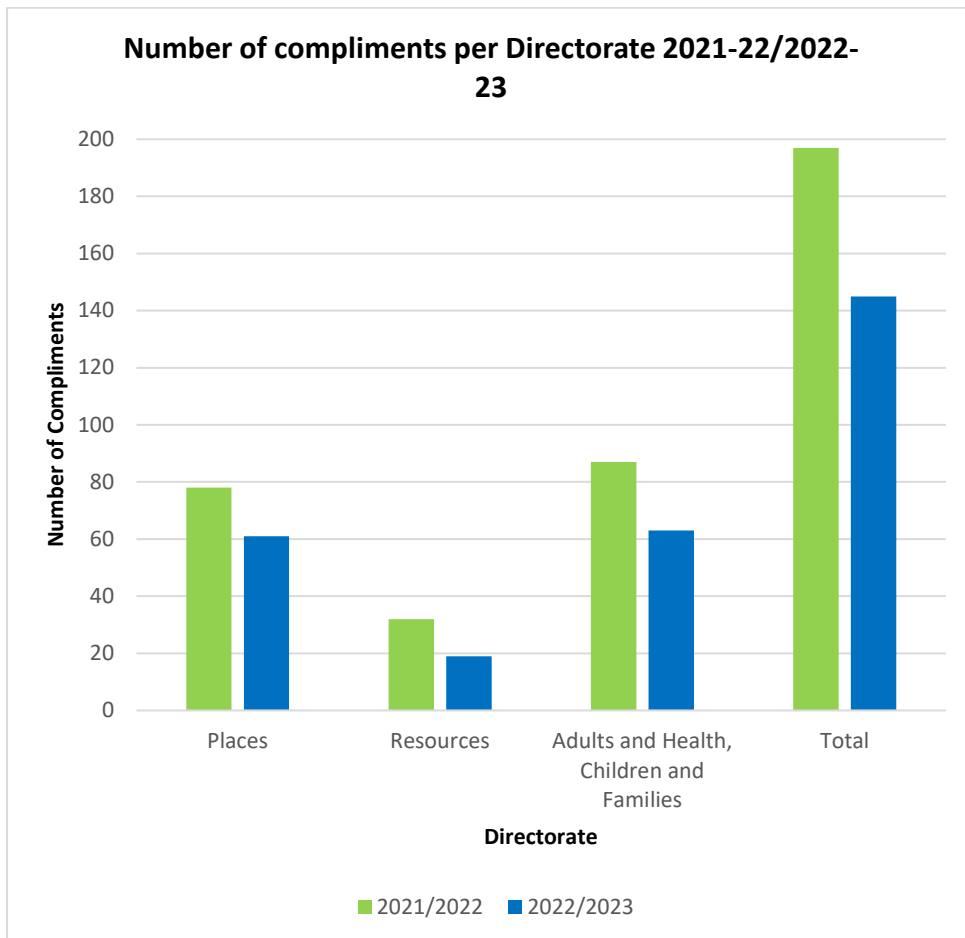


% Internal Reviews completed within timescales 2021-2022/2022-23

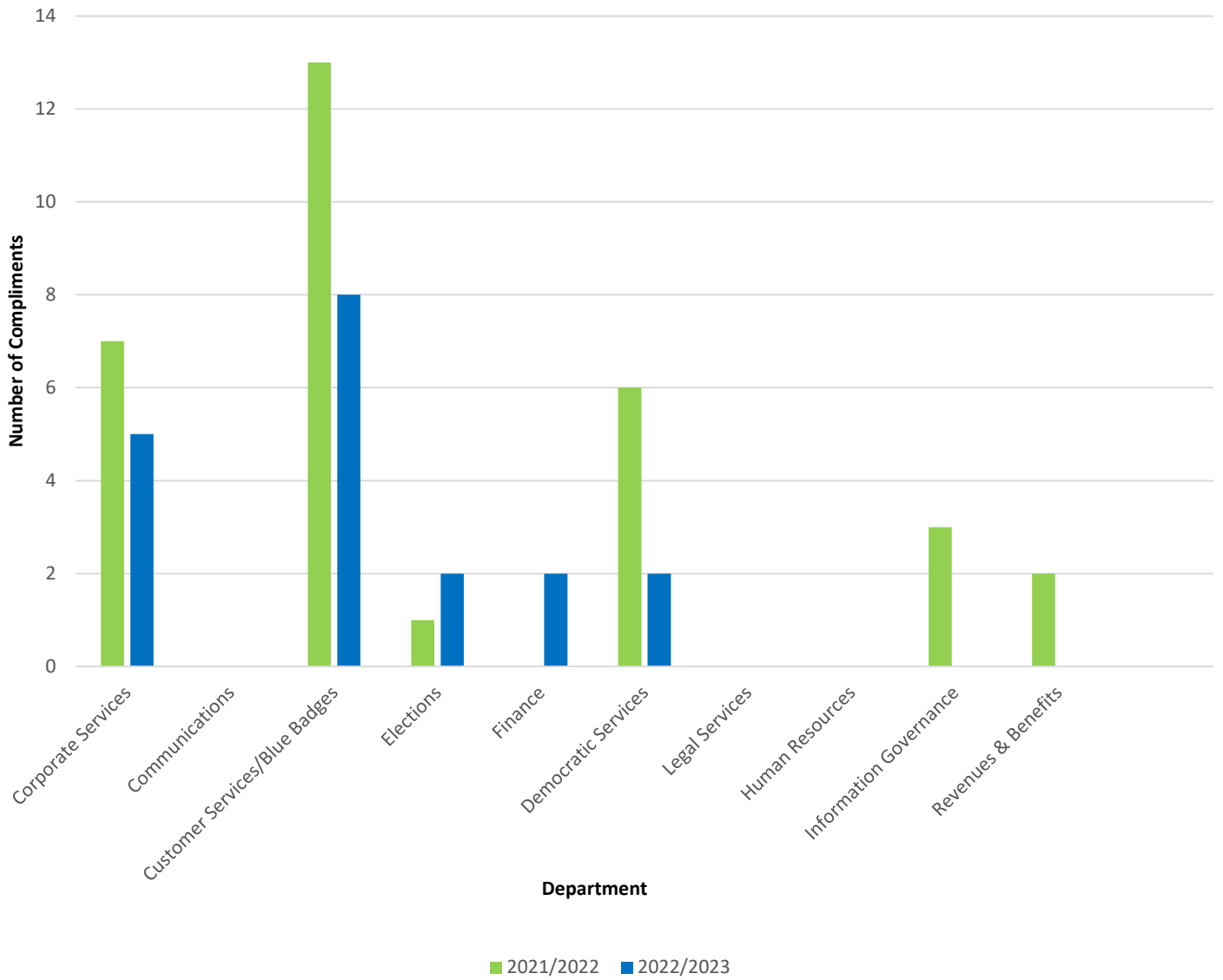


1.4 Compliments

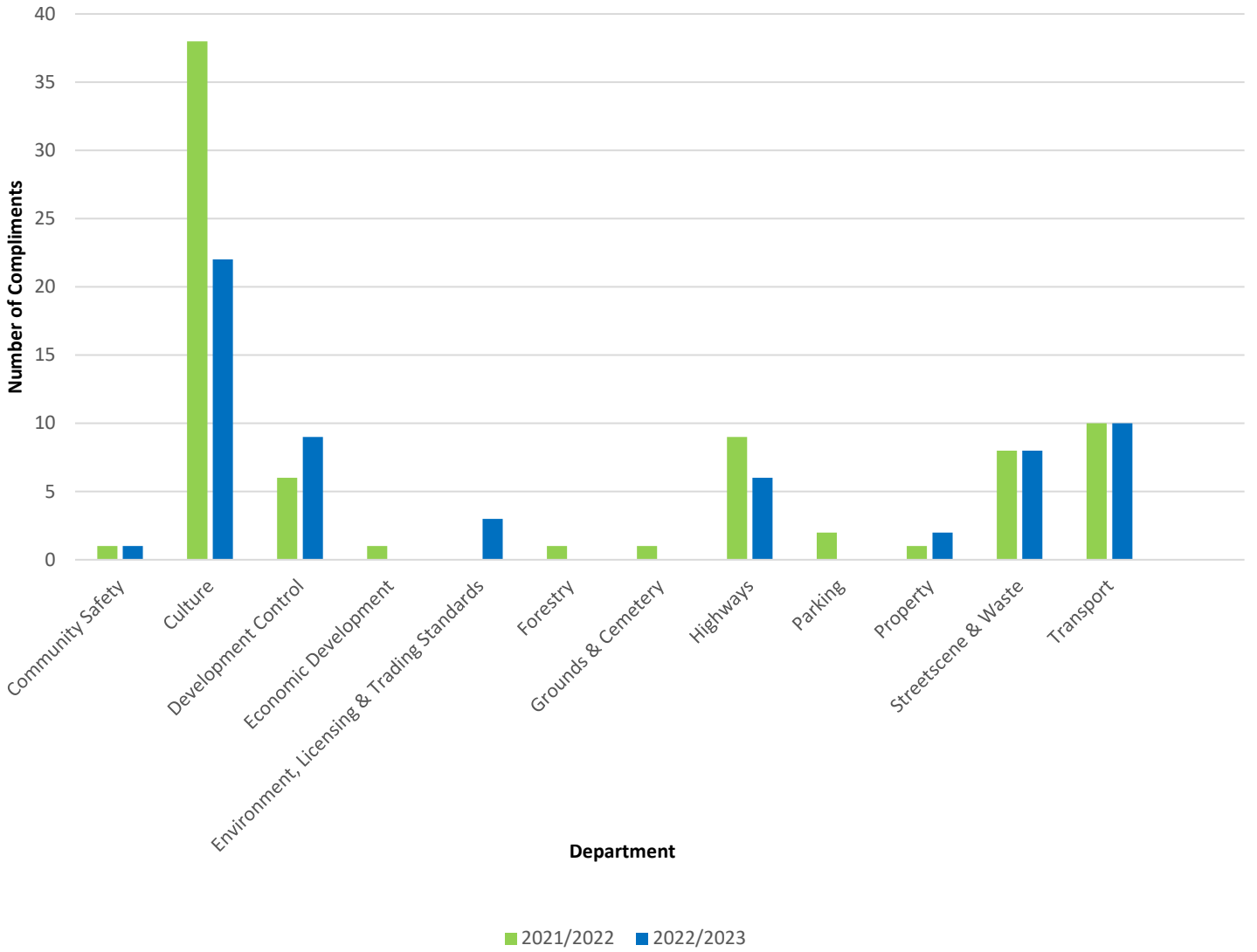
A breakdown of compliments into Directorates and departments is shown below:



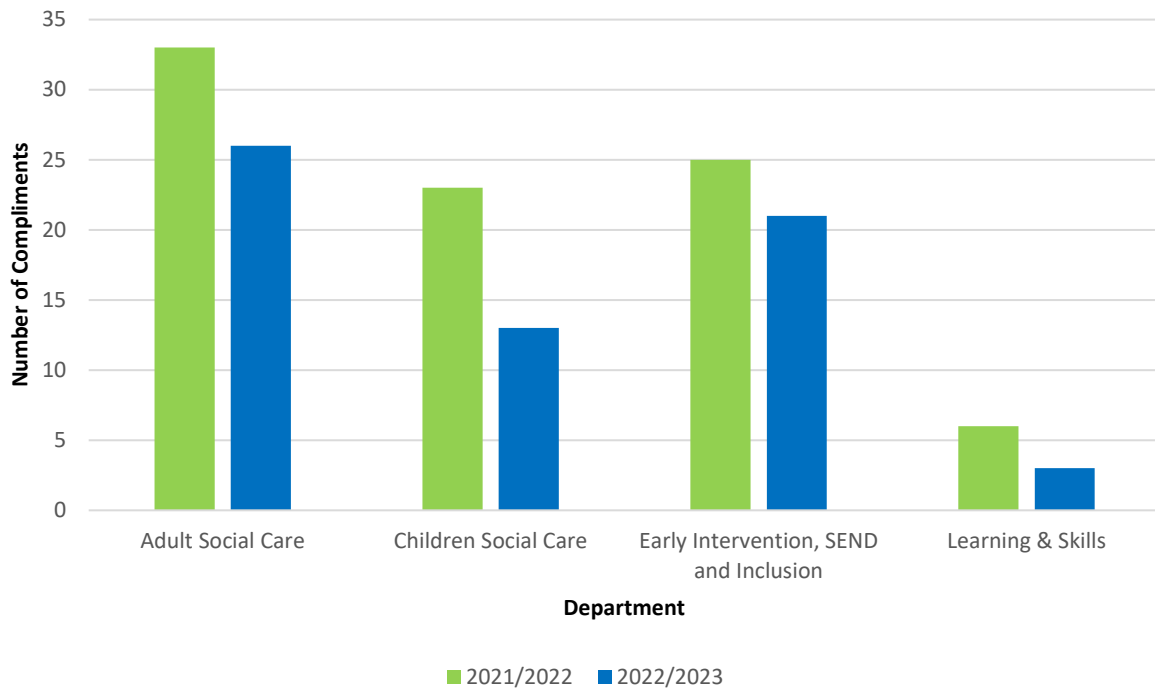
Breakdown of Compliments per Department in the Resources Directorate 2021-2022/2022-23



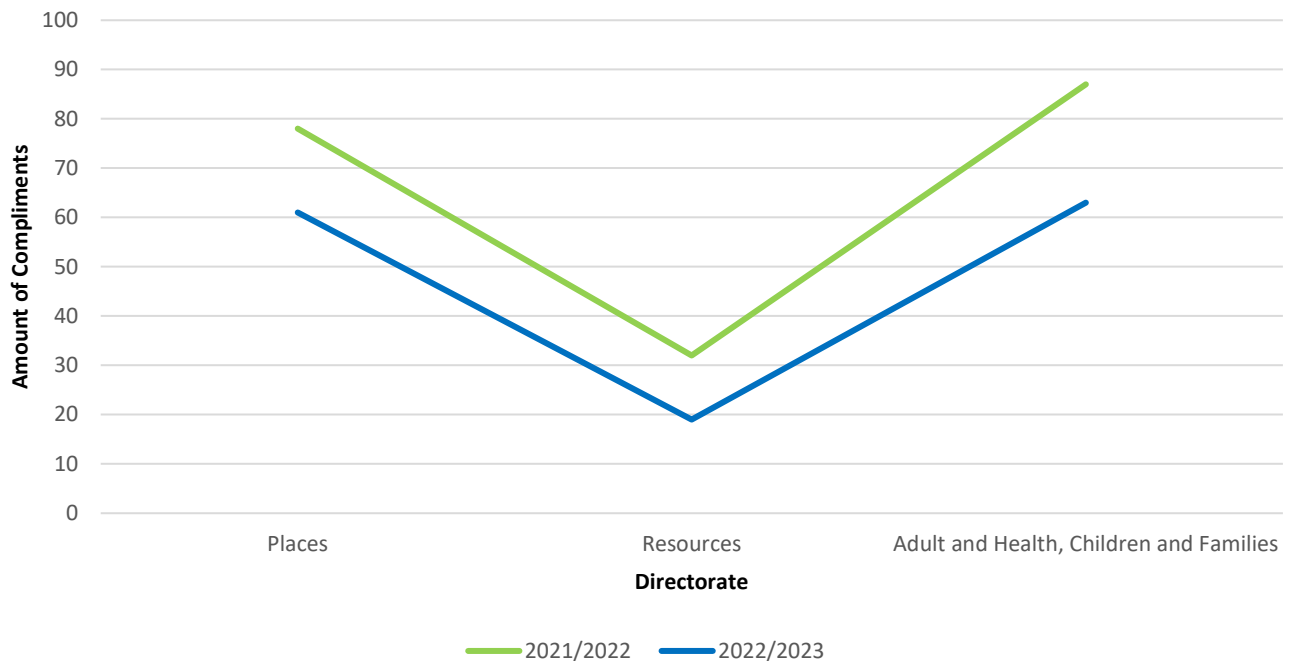
Breakdown of Compliments per Department in the Places Directorate 2021-2022/2022-23



Breakdown of Compliments per Department in the Adult and Health, Children and Families Directorate 2021-2022/2022-23

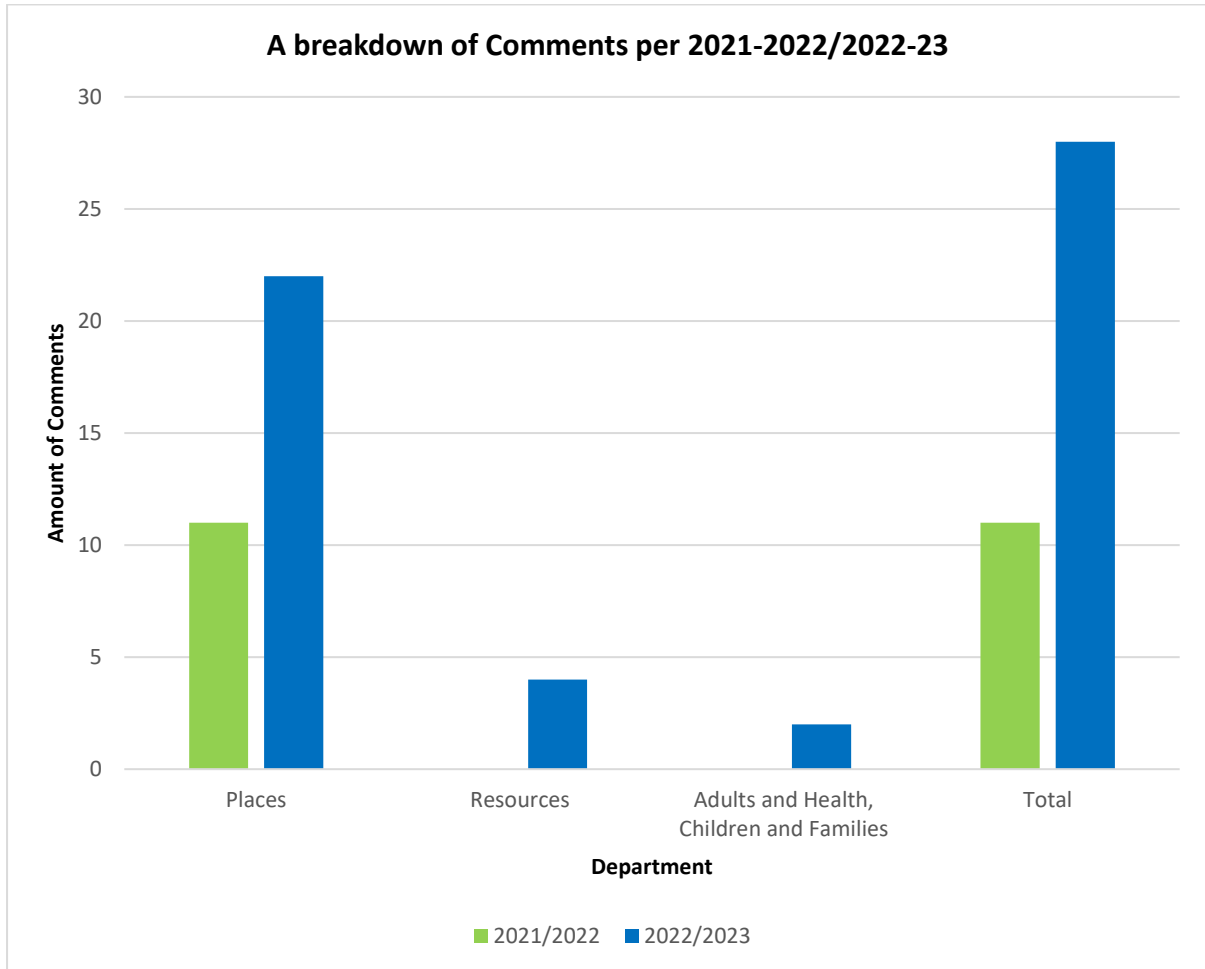


Total Compliments per Directorate 2021-2022/2022-23



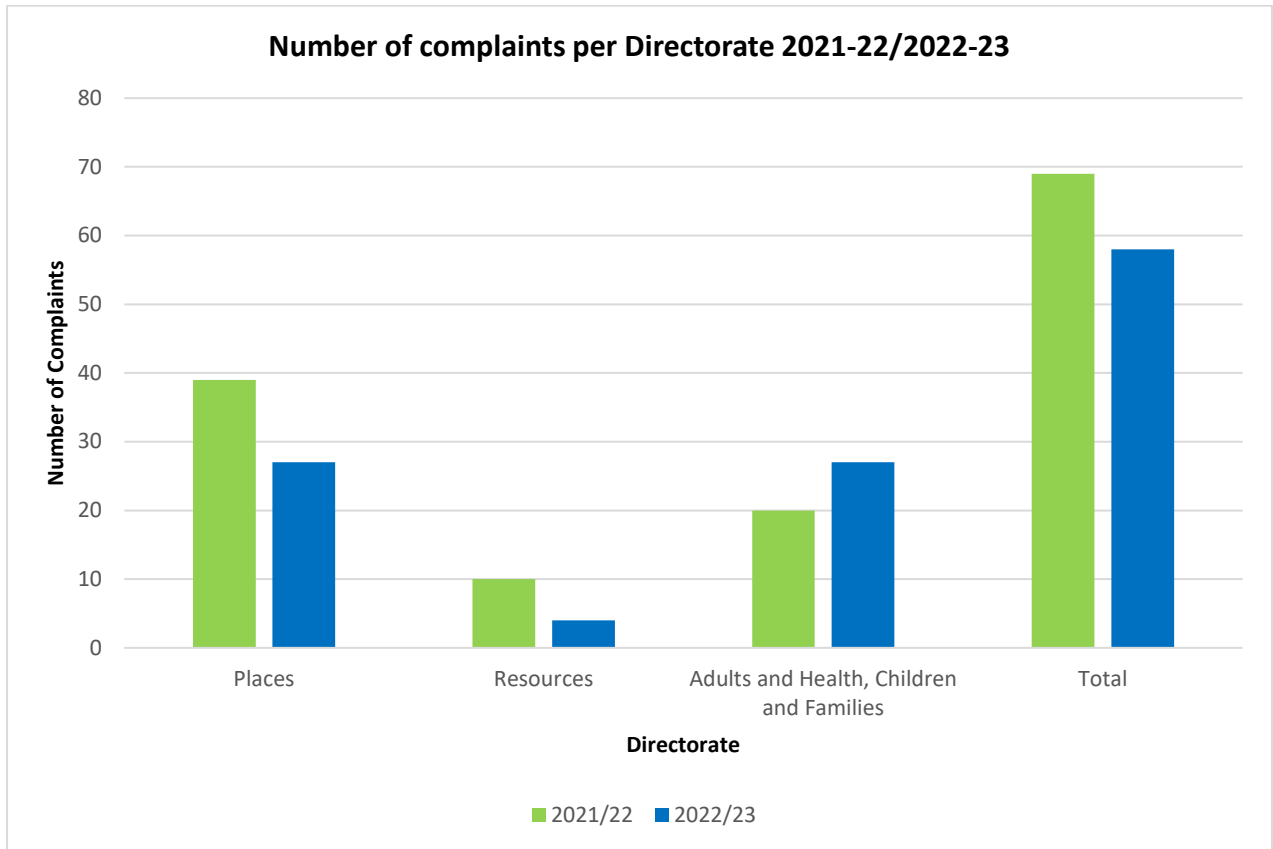
Comments

1.5 A breakdown of comments into Directorates is shown below:

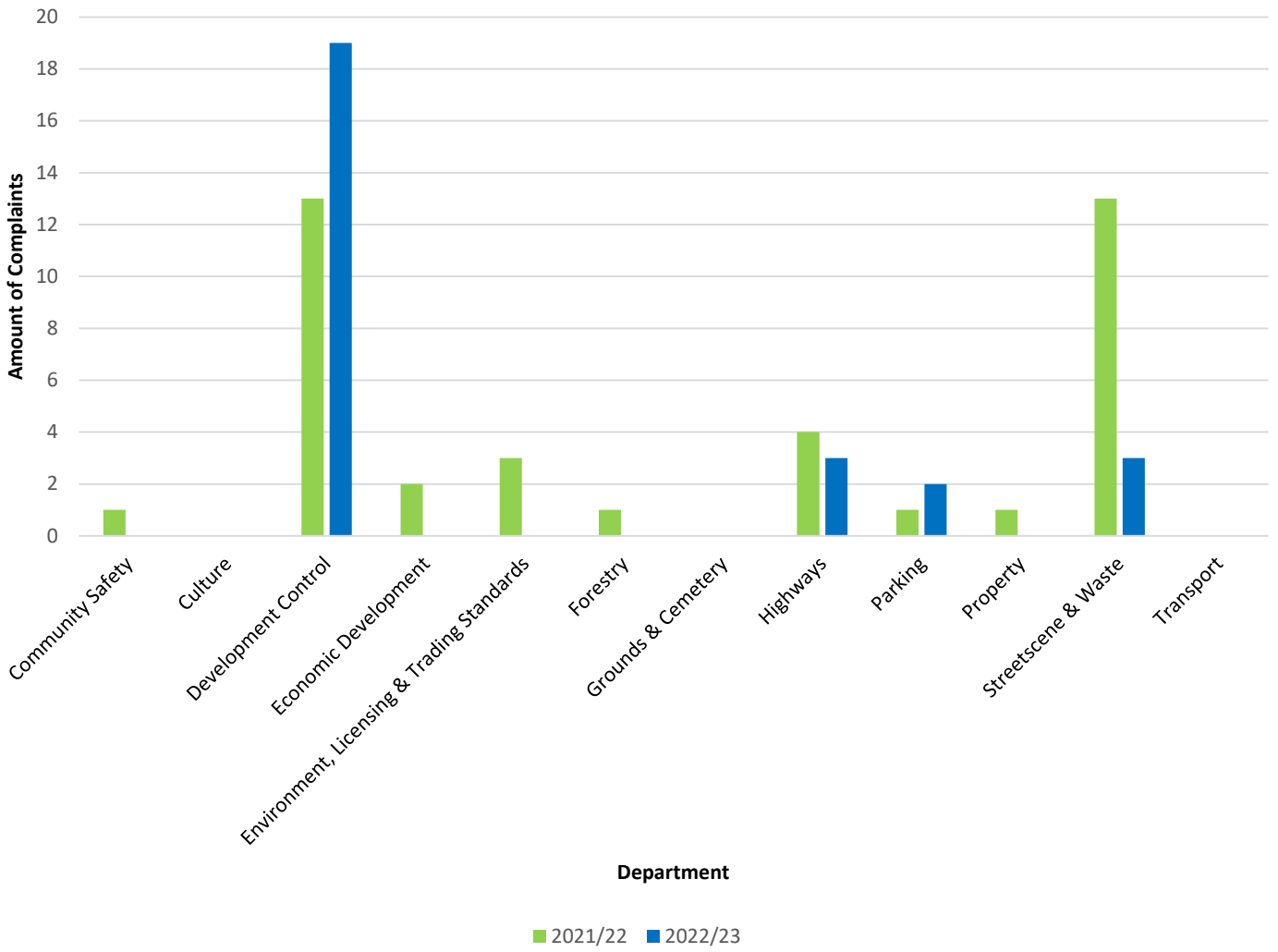


Complaints

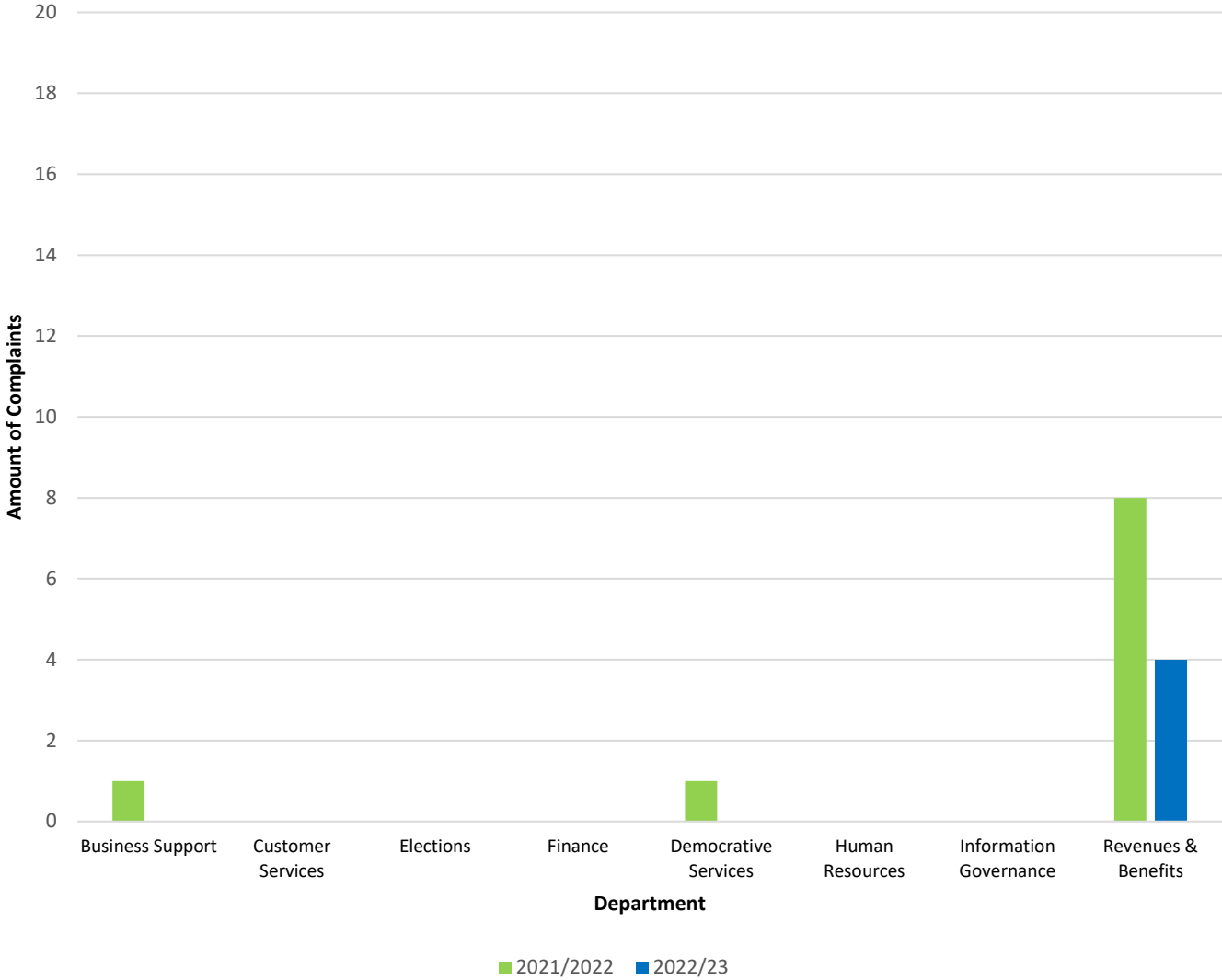
1.6.1 A breakdown of complaints into Directorates and departments is shown below:



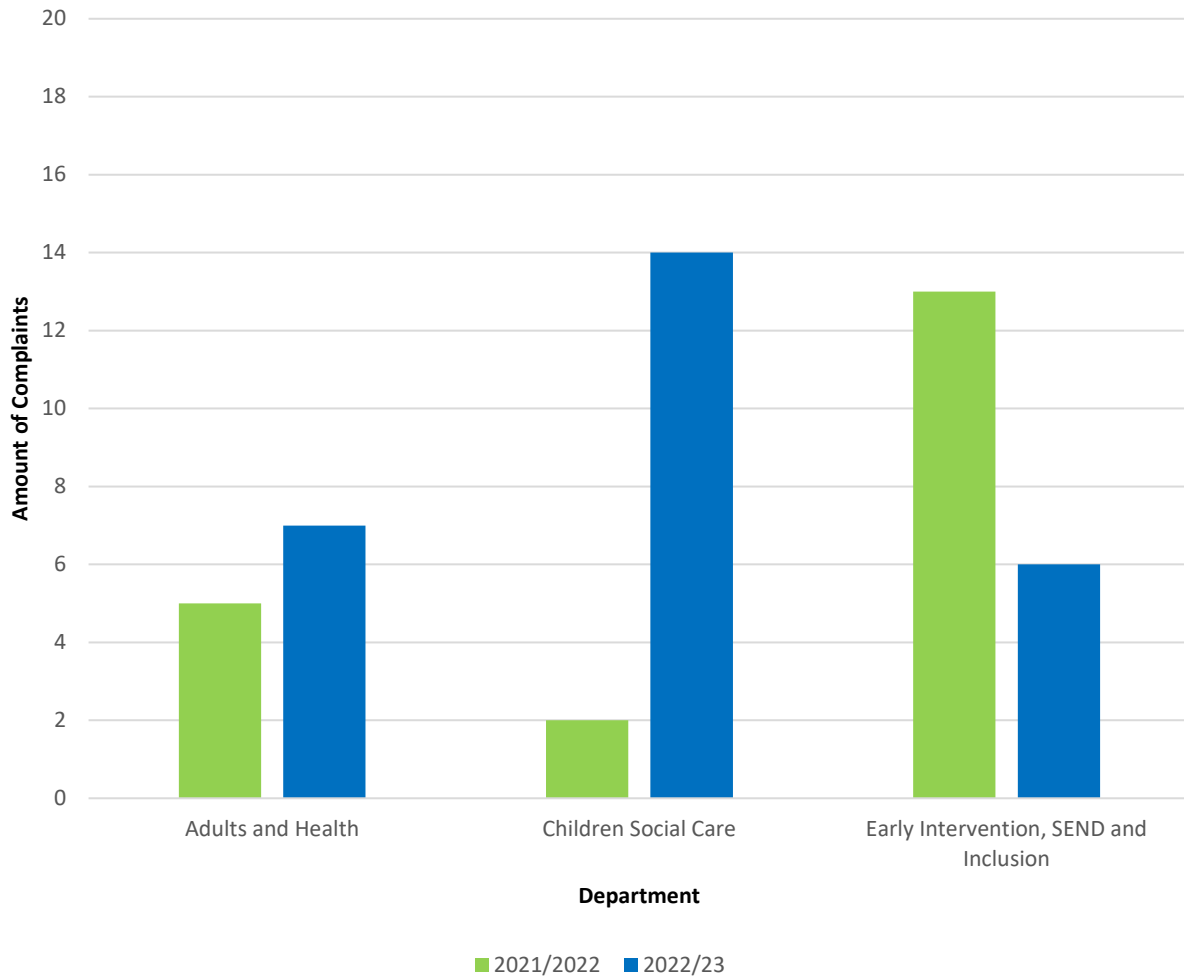
Complaints per Department in the Places Directorate 2021-2022/2022-23



Complaints per Department in the Resources Directorate 2021-2022/2022-23

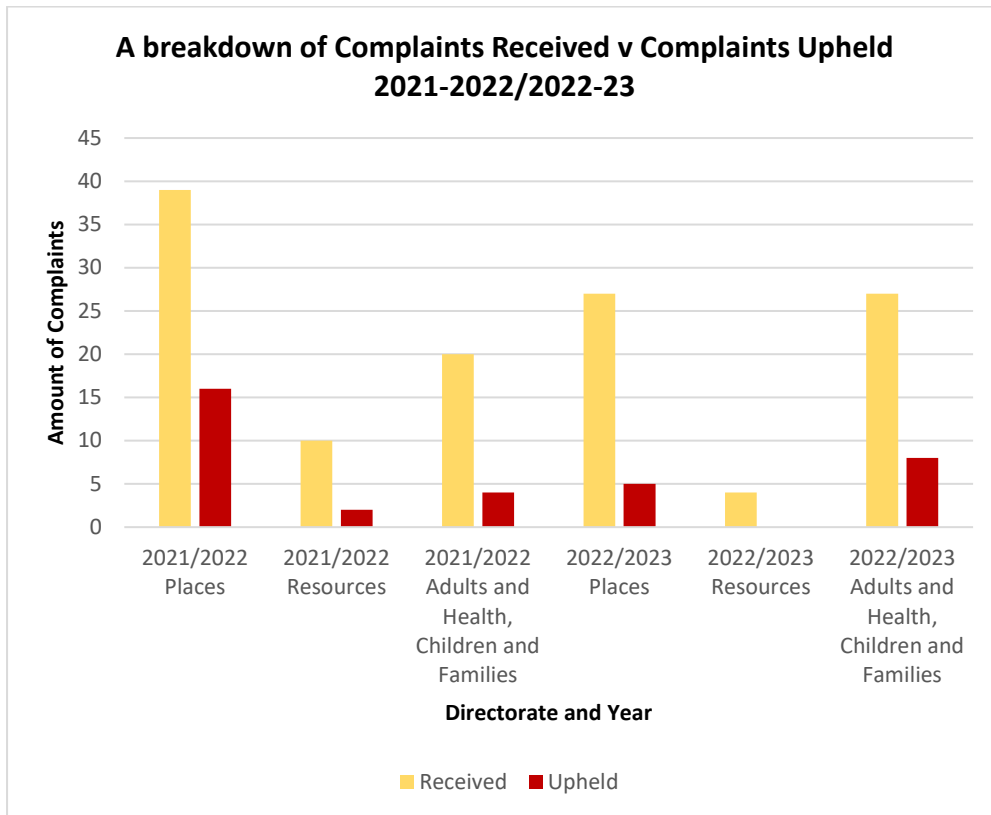


Complaints per Department in the Adults and Health, Children and Families Directorate 2021-2022/2022-23



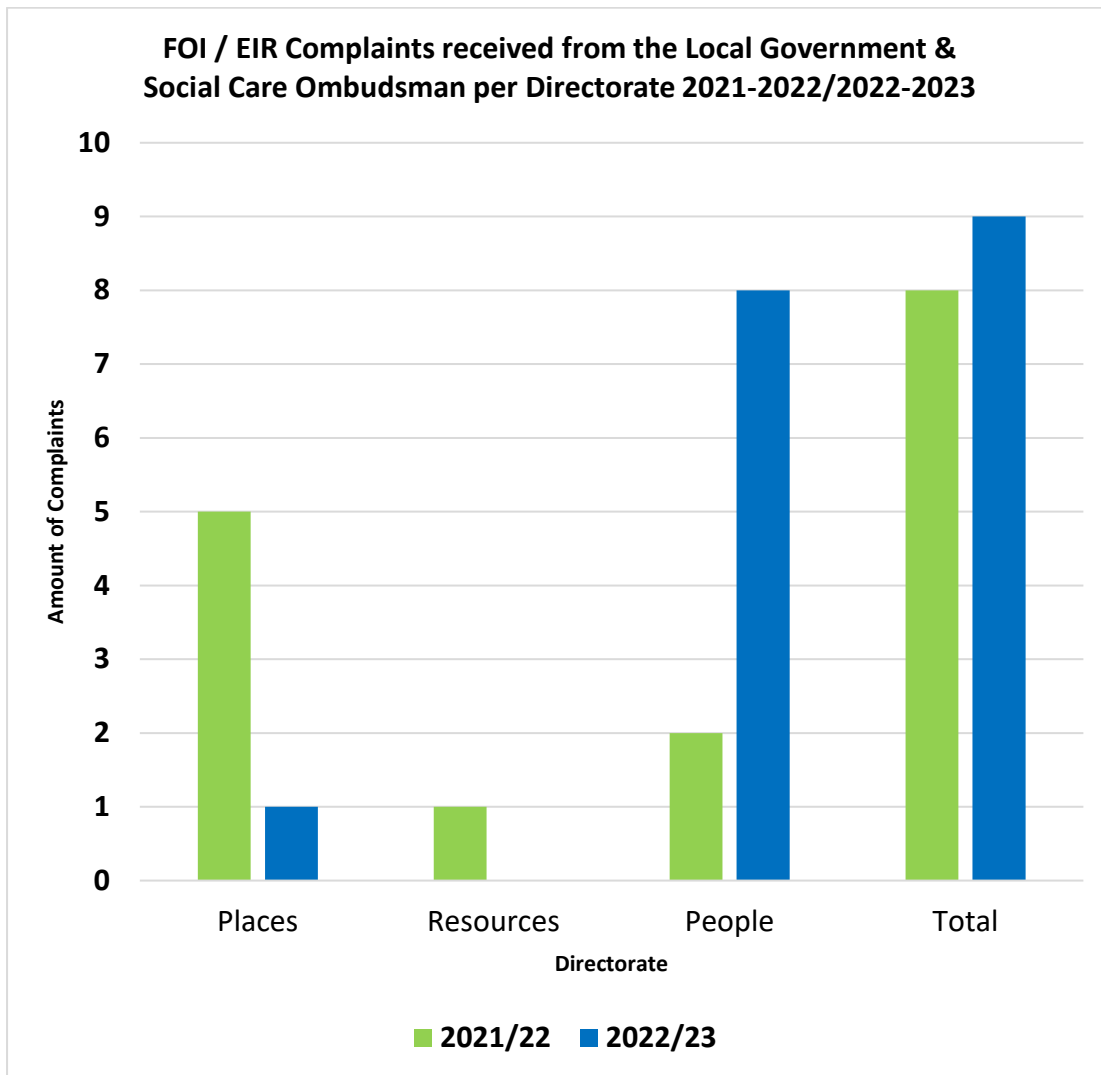
Complaints Upheld

1.6.2 A breakdown of complaints received v upheld into Directorates is shown below:



Complaints received from the LG&SCO

1.6.3



Subject Access Requests

1.7

